

What to expect at your next dental appointment



Before your appointment



You will be contacted by one of our team and will be asked to complete a **short questionnaire** regarding your overall general health



Please **brush your teeth** beforehand



Use of toilets is **limited** at this time



Social distancing may limit our appointment availability



Opening hours may be **extended** in the future



Payment **in advance** may be requested



Arriving at the practice



Please wait in your **car/outside** until your scheduled appointment time



You will be asked to use **hand sanitizer** on entering the practice



We ask that you always practice social distancing in public areas such as the **reception and waiting room**



We request that **only one adult** accompanies a child for their appointment, at present we will be unable to book group appointments for families



If possible **do not** bring a companion with you. If you do require assistance, one of our friendly team will be **happy to help**. Please call the practice in advance to advise our reception team of the support you will require



Our waiting room will **no longer** offer magazines, since these items can be more difficult to clean and disinfect



During your appointment



You are likely to see your dentist/hygienist and nursing staff wearing additional **Personal Protective Equipment (PPE)**, this is for the safety of patients and staff



You will be asked by the dentist to gargle and rinse with an **antiseptic mouthwash**



We will be using special equipment to **decontaminate the surgery** between each patient appointment to ensure a **safe environment**



All communal areas of the practice will be **decontaminated regularly** during the day



After your appointment



To reduce contact, receipts and treatment plans will be **emailed**



Card payments are preferred

We are constantly monitoring best practice and will continue to adapt our processes according to updated and rapidly changing guidelines; to ensure your safety and comfort during your dental care.

We appreciate that there are many new procedures to get used to, if you have any questions, please do not hesitate to contact us.

